

Case Study

Fortium Partners Stabilizes IT Leadership and Prepares for Transformation at Major Texas Workers' Compensation Firm

The Challenges

When Fortium Partners was engaged to provide an interim CIO, the organization had experienced a series of executive transitions in the technology organization. This revolving door of leadership created uncertainty and anxiety within the technology teams.

As a result, the teams lacked clear direction, struggled with competing priorities, and faced challenges in executing on strategic objectives. The lack of focus led to:

- diminished IT performance
- strained relationships across the company
- missed opportunities for innovation and value creation

The Solutions

Fortium's interim CIO quickly took action to stabilize the situation by addressing both the emotional and organizational aspects of the technology teams. This involved:

- fostering open communication
- rebuilding trust
- aligning technology initiatives with the overall business strategy

The interim CIO streamlined the team structure to ensure that the right people were in the right roles for long-term success. Additionally, a thorough review of the organization's existing technology landscape was conducted to simplify and modernize complex systems. A roadmap was developed, emphasizing the role of technology in achieving the company's long-term goals and driving innovation.

Client Profile

- Texas Mutual Insurance
- Established by the Legislature in 1991 to provide stable and competitive source of worker's compensation insurance for Texas businesses
- HQ: Austin, Texas
- \$1B in annual revenue
- 1,000+ employees



Case Study

The Results

With the technology teams realigned and focused on core priorities, the organization achieved significant improvements in:

- network stability
- project delivery
- overall team morale

Fortium's Interim CIO set the foundation for a smooth transition to a new Chief Transformation Officer who is poised to lead the next phase of innovation and growth.



The Fortium CIO came to the company with the right demeanor, experience, and skillset we needed at just the right time. He helped steady the ship and provided sound guidance to the leadership and IT teams that resulted in improved alignment in expectations and improved morale of the IT teams ~ CEO, Jeanette Ward

